

The Business Communications Report

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Announcing the Winners of

# **APEX 2012**



# The Twenty-fourth Annual Awards for Publication Excellence

# A Competition For Communications Professionals

Dear APEX Entrant:

Thank you for participating in APEX 2012, the Twenty-fourth annual awards program recognizing excellence in publications work by professional communicators.

APEX Awards are based on excellence in graphic design, editorial content and the ability to achieve overall communications excellence. APEX Grand Awards honor the outstanding works in each main category, while APEX Awards of Excellence recognize exceptional entries in each of the individual categories.

With close to 3,400 entries, competition was exceptionally intense.

100 Grand Awards were presented to honor outstanding work in 11 major categories, with 1,027 Awards of Excellence recognizing exceptional entries in 130 subcategories.

The panel of judges for APEX 2012 included John De Lellis, Concepts Editor & Publisher, Carolyn Mulford, noted author and Senior Writer & Editor of Writer's Web Watch and the Writing That Works Archives, Christine Turner, Contributing Editor of the Writing That Works Archives and Bill Londino, Consulting Editor of Writer's Web Watch.

The APEX 2012 award winners are listed on the following pages. If you won an Award of Excellence, it is enclosed and shown in this Winners' List. Grand Awards also are shown, but are being shipped <u>under separate cover</u>.

Should you wish to order <u>additional</u> award certificates—to recognize co-workers, colleagues or vendors who helped prepare a winning entry—see the order form on the back page of this brochure.

If your entry did not win an award this year, please accept our thanks for participating, and our best wishes for success in next year's APEX Competition.

Cordially,

John De Lellis Editor & Publisher

Communications

Communications

Best Practices in Print, Web & ePublishing

Helping communicators write, edit and manage more effective business publications







# Questions and Answers About APEX 2012

# The 24th Annual Awards for Publication Excellence Competition

Sponsored by
the Editors
of Writer's
Web Watch and
the Writing That
Works Archives

### How were awards presented?

APEX 2012 awards were based on excellence in graphic design, editorial content and the success of the entry—in the opinion of the judges—in achieving overall communications effectiveness and excellence.

Naturally, entries in design categories were judged solely on the basis of their graphic design, and writing entries were evaluated primarily on the basis of editorial quality.

### How many entries were there? How many awards were given?

3,382 entries were evaluated, in the following distribution:

Newsletters: 307; Magazines & Journals: 601; Magapapers & Newspapers: 89; Annual Reports: 142; Brochures, Manuals & Reports: 304; Electronic Media: 332; Websites: 215; Compaigns, Programs & Plans: 237; Writing: 580; Dosign & Illustration

Websites: 215; Campaigns, Programs & Plans: 337; Writing: 580; Design & Illustration: 316; One-of-a-Kind Publications: 159.

A total of 100 APEX Grand Awards were presented in 11 major categories to honor the outstanding works in those categories. 1,027 APEX Awards of Excellence recognize excellence in 130 individual categories.

For the number of awards presented in each main category, please refer to the list of winning entries on the following pages.

### How competitive were the entries?

Very. Each year, the quality of entries increases. Overall, this year's entries displayed an extraordinary level of quality. The APEX judges saw only the most promising publications that professional communicators could enter. From them, they had the truly difficult task of selecting the award-winning entries.

### Did low-budget entries stand a chance?

Yes. Many of the winning entries in APEX 2012 were inexpensively produced. The APEX judges often were more impressed by the quality of creative ideas and concepts shown by entries than they were by the expense entailed in their execution.

Many of the award-winning entries in this and earlier APEX competitions are classic examples of good ideas, imaginatively executed, despite limitations due to tight budgets, limited resources and small staff.

### Who are the APEX judges?

The panel of judges included John De Lellis, Concepts Editor & Publisher, Carolyn Mulford, Senior Writer & Editor of *Writer's Web Watch* and the *Writing That Works Archives*, Christine Turner, Contributing Editor of the *Writing That Works Archives* and Bill Londino, Consulting Editor of *Writer's Web Watch*.

### What does Communications Concepts, the APEX sponsor, do?

Communications Concepts, Inc. helps publishing, PR and marketing professionals improve publications and communications programs through a series of focused services:

- Concepts publishes *Writer's Web Watch*, an e-newsletter on print, Web, electronic and social media.
- Concepts also publishes *WritingThatWorks.com*, a website for business writers and communicators, and the *Writing That Works Archives*, a resource for business communicators. And Concepts consults and publishes reports on business writing and communications.

### How is the list of winning entries organized?

Grand Award winners are listed by main category. Award of Excellence winners are listed within each subcategory, alphabetically by organization. Winning entries from individuals are listed alphabetically by last name at the end of each subcategory.

### How can I order more award certificates?

See the order form on the **outside back cover** to order additional certificates for co-workers, supporting vendors or clients. Or download a pdf order form from http://www.apexawards.com.





### **NEWSLETTERS**

### FOR PROFIT

Jill Folan Kraft Foods Delicious You! -Spring 2011 Kraft Foods and Towers Watson Chicago, IL

Steven Clark
Disney Newsreel June 17, 2011 Issue
The Walt Disney Company
Burbank, CA

### FOR PROFIT SMALL OFFICE

No Grand Awards presented.

### *NONPROFIT*

Brooke N. Grow VDOT Hampton Roads Report Virginia Department of Transportation Suffolk, VA

### NONPROFIT SMALL OFFICE

Dennise Brogdon Hughston Health Alert -Winter 2011 The Hughston Foundation Columbus, GA

Allison Grange
Principal PR - January 2012
Upper Canada District
School Board
Brockville, ON

# **MAGAZINES**& JOURNALS

### FOR PROFIT

Food & Nutrition Magazine
Academy of Nutrition
& Dietetics
and GLC Custom Media
Northbrook, IL

T. Rowe Price: Investor -June 2011 Dow Jones Content Lab New York, NY

Jeremy Moreland Journal of Leadership Studies Wiley Hoboken, NJ

## FOR PROFIT SMALL OFFICE

Warren Miller, Karen Kramer BergerWorld -Engineering Solutions for India's Growing Demand Berger Group of Companies Morristown, NJ

Gary Halpern
PhotoMedia, Fall 2011 The Art of Observation
The PhotoMedia Group, Inc.
Seattle, WA

Senior Living Executive -March/April 2012 Stratton Publishing & Marketing Inc. for Assisted Living Federation of America Alexandria, VA

### **NONPROFIT**

HB Magazine Hathaway Brown School Shaker Heights, OH

Edith Rianzares American Spirit Magazine -March/April 2012 National Society Daughters of the American Revolution Washington, DC

Lisa McMahon Niagara University Eagle Niagara University, NY

Tina Hay
The Penn Stater,
January/February 2012
Penn State Alumni Association
University Park, PA

### NONPROFIT SMALL OFFICE

Mary Koik Hallowed Ground -Summer 2011 Civil War Trust Washington, DC

Peter Szatmary Phi Kappa Phi Forum -Fall 2011 The Honor Society of Phi Kappa Phi Baton Rouge, LA

Geri Krolin-Taylor, Janet Dudar, Gail Schnitzer IEEE Power & Energy Magazine -July/August 2011 IEEE Piscataway, NJ

Anne Perusek
SWE Magazine - Spring 2012
Society of Women Engineers
Cleveland Heights, OH

# MAGAPAPERS & NEWSPAPERS

### FOR PROFIT

Green Sheet -December 26, 2011 The Green Sheet, Inc. Santa Rosa, CA

Infectious Disease News Editorial Staff Infectious Disease News -March 2012 SLACK Incorporated Thorofare, NJ

Lisa Hoffman Emergency Medicine News -September 2011 Wolters Kluwer Health New York, NY

### FOR PROFIT SMALL OFFICE

 $No\ Grand\ Awards\ presented.$ 

### NONPROFIT

ASCO Daily News -June 5, 2011 American Society of Clinical Oncology Alexandria, VA

Jennifer Davis
Hebrew SeniorLife
Report to the Community
Hebrew SeniorLife
Boston, MA

Sandia Lab News Team Sandia Lab News - 9/11 Issue Sandia National Laboratories Albuquerque, NM

### NONPROFIT SMALL OFFICE

No Grand Awards presented.

### **ANNUAL REPORTS**

### FOR PROFIT

Vince Rozas Breakfast for Learning 2011 Annual Report Ariad Communications Toronto, ON

2011 Annual Report: Energizing the World One BTU at a Time Peabody Energy St. Louis, MO

### FOR PROFIT SMALL OFFICE

Tammy Stankey 2010 Sustainability Report: Leading Change The Doe Run Company St. Louis, MO

Annual Report 2010-2011 South Bank Corporation Brisbane, Australia

### NONPROFIT

WGBH 2011-2012 Annual Report: Constant. Change. WGBH Boston, MA

### NONPROFIT SMALL OFFICE

Howard University Annual Report 2010-2011 Howard University Washington, DC

Communications Department 2011 Annual Report to the Community www.peelannualreport.com Peel District School Board Mississauga, ON

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### BROCHURES, MANUALS & REPORTS

### FOR PROFIT

Ernst & Young Tax Guide 2012 Ernst & Young LLP New York, NY

The Path to Your Retirement FedEx Corporation -Retirement Plans Memphis, TN

Health Advocate Holiday Party Playbill Health Advocate, Inc. Plymouth Meeting, PA

Airborne Maritime / Fixed Joint Tactical Radio System Collateral Lockheed Martin Creative & Strategic Services Richland, WA

### FOR PROFIT SMALL OFFICE

Mario Medina Your Wellness Program Just Got Better Madison Miles Media Arlington, TX

### NONPROFIT

Zhiyuan Cong, Thomas G. Uhlein 2011 Summer Art in China William Paterson University Wayne, NJ

# $\begin{array}{c} NONPROFIT\,SMALL\\ OFFICE \end{array}$

Len Boswell American Cancer Society Complete Guide to Family Caregiving, Second Edition American Cancer Society Atlanta, GA

Chris Gent
KUA Energy Conservation
Guide
Kissimmee Utility Authority
Kissimmee, FL

### **ELECTRONIC MEDIA**

### FOR PROFIT

Jackson's Marketing Group Elite Access Multimedia Jackson National Life Insurance Denver, CO

Joanna Pineda TheMatrixFiles.net Blog Matrix Group International, Inc. Arlington, VA

AAA Living Digital Edition, March/April 2011 - Michigan Pace Communications/ AAA Living Greensboro, NC

TD Ameritrade Ticker Tape Quarterly T3 Publishing Woodinville, WA

### FOR PROFIT SMALL OFFICE

Sophia Dower BizConnect E-book Words'worth Parkview, South Africa

### NONPROFIT

Bryan on Scouting Boy Scouts of America Irving, TX

### NONPROFIT SMALL OFFICE

Liz Massey ASU Alumni Association Career Blog ASU Alumni Association Tempe, AZ

Cheryl Cain Javelina Today zmags Texas A&M University -Kingsville Kingsville, TX

### **WEBSITES**

### FOR PROFIT

Mark Arend SITESelection.com Conway Data, Inc. Norcross, GA

Ric Edelman
The Truth About Money
TV Website
Edelman Financial Services
LLC
Fairfax, VA

Kedra Hood Great-West Retirement Services Participant Website Redesign Great-West Greenwood Village, CO

John von Brachel Merrill Lynch Advisor - Test Your Financial IQ Infographic Merrill Lynch Pennington, NJ

# FOR PROFIT SMALL OFFICE

Kimberly Draper www.finebooksmagazine.com Journalistic, Inc. Durham, NC

McKnight's Staff www.mcknights.com McKnight's Long-Term Care News Northfield, IL

### **NONPROFIT**

Karen Gupton Young Moms Connect Website North Carolina Healthy Start Foundation Raleigh, NC

Susan Nakhle
Making it Click at
ontarioshores.ca
Ontario Shores Centre
for Mental Health Sciences
Whitby, ON

### NONPROFIT SMALL OFFICE

Hesston College Website www.hesston.edu Hesston College Marketing & Communications Hesston, KS

Chip Boyd STC.org Society for Technical Communication Fairfax, VA

### CAMPAIGNS, PROGRAMS & PLANS

### FOR PROFIT

Knowledge and Learning Products Division Virtual Acquisition Office: Suite of Federal Acquisition Publications ASI Government, Inc. Arlington, VA

Retailer Education & Training Ford Frontline -February / March 2011 Ford Motor Company -Ford Product Team Troy, MI

Andreau Blanchard 2012 Hearst Annual Enrollment Campaign Mercer New York, NY

Brent Wheelbarger Recycle Moore Trifecta Communications Moore, OK

Gregory Spears
Fine-tuning Your Investments
to be Well Diversified
The Vanguard Group
Malvern, PA

FOR PROFIT
SMALL OFFICE

No Grand Awards presented.





### **NONPROFIT**

Arthritis Today *Track & React* Arthritis Foundation Atlanta, GA

The Story of Us Healthcare of Ontario Pension Plan Toronto, ON

### NONPROFIT SMALL OFFICE

Space Shuttle Program
Campaign
Dryden Flight Research Center
Edwards, CA

Marketing and Communications Department Avenues for Hope Housing Challenge Home Partnership Foundation - Idaho Housing and Finance Association Boise, ID

### **WRITING**

### FOR PROFIT

Americana - American Way American Airlines Publishing Fort Worth, TX

Michael Corcoran Sustainable Efforts Advertorial Bloomberg L.P. New York, NY

Marie Gettel-Gilmartin 10 Steps to Readable Communications CH2M HILL Portland, OR

Forward - The Burden of Taxation Imagination Publishing Chicago, IL

# FOR PROFIT SMALL OFFICE

Camille Breland
In the Line of Fire GX Magazine
Nashville, TN

Allan Richter Glen Campbell: The Last Ride Energy Times Melville, NY Carole Liston Frantic Chase Write Solutions Joplin, MO

### **NONPROFIT**

Robert L. Reid *Towering Imagination* Civil Engineering Magazine Reston, VA

Tom Schuman, Rebecca Patrick Let's Make a (Business) Deal Indiana Chamber of Commerce/ BizVoice Magazine Indianapolis, IN

### NONPROFIT SMALL OFFICE

Northeastern Law Magazine -Not in My Back Yard Northeastern University School of Law Boston, MA

# DESIGN & ILLUSTRATION

### FOR PROFIT

Winds of Change -Tackling the Obesity Crisis The Pohly Company Boston, MA

Joanna Lee-Miller SilverKris - January 2012 SPH Magazines Pte Ltd Singapore

Jean Fitzgerald Capital Acumen - Issue 19, 2011 Time Inc. Content Solutions New York, NY

UBM Electronics' Design News Redesign UBM Electronics New York, NY

### FOR PROFIT SMALL OFFICE

Jen Smith AYP Magazine Network Media Partners, Inc. Hunt Valley, MD

Paul G. Feith Grasshopper Business Card Paul Gregory Media Naperville, IL

### **NONPROFIT**

Rose Richey Engendering Trust Military Officers Association of America Alexandria, VA

Julie Fournier
The New Basics
National Association
of REALTORS® REALTOR® Magazine
Chicago, IL

### NONPROFIT SMALL OFFICE

Sharon Denny, Georgia Gofis National Nutrition Month 2011 Poster
Academy of Nutrition and Dietetics
Chicago, IL

Publications & Communications Resources Page www.carf.org/resources CARF International Tucson, AZ

Erin Young Go Teach - March 2012 Table of Contents Page Phi Delta Kappa International Bloomington, IN

# ONE-OF-A-KIND PUBLICATIONS

### FOR PROFIT

Cameron Bishop

AADE - Managing Diabetes:
Complications and
Comorbidities
Ascend Integrated Media
Overland Park, KS

Super Bowl XLVI Program NFL / H.O. Zimman, Inc. Lynn, MA

### FOR PROFIT SMALL OFFICE

Technical Publications Group 2012 Pella Architectural Design Manual Pella Corporation Pella, IA

Live Full Throttle by Tamela Rich SPARK Publications Matthews, NC

Mara Dresner Super-Charge Your Staff Meetings Strategies Centerbrook, CT

### *NONPROFIT*

eGFI Team
eGFI 5th Edition Magazine:
Dream Up the Future
American Society for
Engineering Education
Washington, DC

Public Affairs 9/11 - A Look Back U.S. Army Corps of Engineers New York, NY

Rick Rennert
Unmatched: The Spectacle
and Sport of the US Open
United States Tennis
Association
White Plains, NY

# $\begin{array}{c} NONPROFIT\\ SMALL\ OFFICE \end{array}$

Charlene Wexler
Milk & Oranges
Central Park Communications
Chicago, IL

Barbara Lewis
Loving Our Neighbors
Coloring Book
Lutheran Social Services
of Michigan
Detroit, MI

Guide to Health Care Waste Management for the Community Health Worker USAID | DELIVER PROJECT Arlington, VA

Richard K. Kolb Afghanistan War: A 10th Anniversary Commemorative VFW Magazine Kansas City, MO





### AWARDS OF EXCELLENCE

### **Newsletters**

### 1. Newsletters - Print

Brad Pokorny Bahá'í International Community New York, NY

Caroline Hook Bonnie Heneson Communications Owings Mills, MD

Brightworth Atlanta, GA

Dr. Dana M. Barry CAMP / Clarkson University Potsdam, NY

Judy Taylor City of Holyoke/ Holyoke Public Schools Media Center Holyoke, MA

Howard Mills Deloitte LLP New York, NY

Jennifer M. Davis Georgia Defense Lawyers Association Atlanta, GA

Deborah Bone Gloucester County Community Education Gloucester, VA

Herb Gillen Advertising Columbus, OH

John Sandy High Real Estate Group LLC Lancaster, PA Wendy Haan Hope Health Kalamazoo, MI

Dr. Jennifer Molloy Institutional Real Estate, Inc. San Ramon, CA

Shirley Williams Legal Counsel for the Elderly Washington, DC

LaTina Lewis Northern Virginia Electric Cooperative Manassas, VA

Thomas Ranieri NYU Langone Medical Center New York, NY

Oncology Nursing Society Pittsburgh, PA

Corporate Communications Publix Super Markets, Inc. Lakeland, FL

Ruth Hoffman San Diego MG Club San Diego, CA

Society of American Archivists Chicago, IL

Employee Communications Takeda Pharmaceuticals U.S.A., Inc. Deerfield, IL

David G. Gordon Washington Sea Grant Seattle, WA

Russ Bleemer Wiley Hoboken, NJ

Wendy Goldstein Winthrop-University Hospital Mineola, NY

### 2. Newsletters - Electronic & Web

Chute Gerdeman Columbus, OH

Jill K. Galinski Excellus BlueCross BlueShield Rochester, NY

SEMS Department Holland America Line, Seabourn Cruises Seattle, WA

Greg Hill IEEE-USA Washington, DC

Drew Campbell Institutional Real Estate, Inc. San Ramon, CA

Lockheed Martin Rockville, MD

Lois McBean, MS, RD National Dairy Council Ann Arbor, MI

Publication CONNEXION CONNEXION Healthcare Newtown, PA

Public Affairs Department San Diego Convention Center Corporation San Diego, CA

Corporate Communications Department SHAZAM, Inc. Johnston, IA

STC - Carolina Chapter Cary, NC

UnitedHealthcare/OH-Carrot Vienna, VA

Maria N. Valvo Univera Healthcare Buffalo, NY

### 3. Newsletters - E-Mail

Trial News Editors American Association for Justice Washington, DC

eGFI Teachers' Newsletter Team American Society for Engineering Education Washington, DC

Appraisal Institute Chicago, IL

Christine Kloser Christine Kloser Companies LLC York, PA

McKnight's Staff McKnight's Long-Term Care News Northfield, IL

# 4. Custom-Published Newsletters

Sarah Flanagan Silcott Great-West Greenwood Village, CO

Kathy Abernethy High Construction Lancaster, PA

MediaCorp Pte Ltd Singapore

Wells Fargo Advisors Team Pace Communications Greensboro, NC

T3 Publishing Woodinville, WA

William Baird The Vanguard Group Valley Forge, PA

Kerry Scott WordSouth Rainsville, AL





Kelly S. Kuntz, Gisela V. McBride Country Meadows Retirement Communities Hershey, PA

Dow Jones Content Lab New York, NY

Ric Edelman Edelman Financial Services LLC Fairfax, VA

Steven E. Sacks CPA, ABC Moore Stephens North America, Inc. Saddle Brook, NJ

Donna Kutt Nahas South Nassau Communities Hospital Oceanside, NY

Karienne Stovell Wiley Hoboken, NJ

# 6. Newsletter Design & Layout

Athens Regional Medical Center Athens, GA

Steven E. Sacks CPA, ABC Moore Stephens North America, Inc. Saddle Brook, NJ

Patient News Niagara Falls, NY

VIA Marketing Team VIA Marketing Merrillville, IN

Abella Carroll The Walt Disney Company Anaheim, CA

### 7. One to Two Person– Produced Newsletters

Paula Ludmann American Academy of Dermatology Schaumburg, IL

Jennifer Loftus Astron Solutions New York, NY

C.F. Evans Construction Orangeburg, SC

Brenda J. Proffitt Clarity Communications Albuquerque, NM

Wanda Cash Ragland, Charles Mayo ENSCO, Inc. Falls Church, VA

Stephen M. Monroe, Jane Zarem Irving Levin Associates, Inc. Norwalk, CT

James C. Flanigan Travelers Aid–Washington, D.C. Washington, DC

Kathryn C. Salamone, Jama Bowman Trinitas Regional Medical Center Elizabeth, NJ

Joan Hope Wiley Hoboken, NJ

### 8. Green Newsletters

Louise Poirier Hart Energy Houston, TX

Sandi Cain, Carri Jensen Trade Show Executive Oceanside, CA

### 9. New Newsletters

Driving Dynamics Newark, DE

# 10. Most Improved Newsletters

Carole Hayward ASCD Alexandria, VA

Suzanne Rovick Bank of America Boston, MA

Buka Publications Craighall, South Africa

Anita Dennis Dennis Communications LLC Maplewood, NJ

Education & Academic Affairs Hospital for Special Surgery New York, NY

KSBJ Educational Foundation Humble, TX

Geraldine Wang Mount Alvernia Hospital Singapore

Bonita Brodt Northwestern Memorial Hospital Chicago, IL

Lauren Greene NYU Langone Medical Center New York, NY

Public Affairs Team Passport Health Plan Louisville, KY

Public Affairs U.S. Army Corps of Engineers New York, NY Wyntress B. Ware Ware & Associates, Inc. Fort Worth, TX

Evelyn Jenkinson Western Connecticut Health Network Danbury, CT

### **Magazines** & Journals

# 11. Magazines& Journals - Print

Joe Kelly American Bankers Association Washington, DC

American University, College of Arts and Sciences Washington, DC

Warren Miller, Karen Kramer Berger Group of Companies Morristown, NJ

Boy Scouts of America Irving, TX

Lavenia A. Norford Bridgewater HealthCare, Inc. Bridgewater Retirement Community Bridgewater, VA

Catherine Patillo The Compassionate Friends, Inc. Salt Lake City, UT

Margaret Van Patten Connecticut Sea Grant Groton, CT

Crothall Healthcare Wayne, PA

Enlisted Association of the National Guard of the United States & GLC Custom Media Northbrook, IL









Nicholas Addison Thomas Entrepreneurs' Organization Alexandria, VA

Center for Educational Partnerships Grand Valley State University College of Education Grand Rapids, MI

Corporate Communications Graybar St. Louis, MO

Misti Huedepohl Henry B. Tippie College of Business Iowa City, IA

Michael W. Fincham, Sandy Rodgers Maryland Sea Grant College Park, MD

Ferdinand Mehlinger Morgan State University Baltimore, MD

Pamela Sharif National Society of Black Engineers Alexandria, VA

Marilyn Ranson, Diane Barney NorthBay Healthcare Fairfield, CA

Palo Alto Medical Foundation Mountain View, CA

Tom Farmer, Melissa Karsten Pitsco, Inc. Pittsburg, KS

SAE International Warrendale, PA

San Diego Police Officers Association San Diego, CA

E. Thomas Hall SkillsUSA Leesburg, VA John H. Tibbetts South Carolina Sea Grant Consortium Charleston, SC

Lisa Yamada Toyota Motor Sales Torrance, CA

Triangle Apartment Association Raleigh, NC

USC Health Sciences Public Relations & Marketing Los Angeles, CA

Jean Henscheid Wiley Hoboken, NJ

Kerry Scott WordSouth Rainsville, AL

# 12. Magazines & Journals - Print Over 32 Pages

Pat Jennette, APR Allegheny West Magazine Imperial, PA

Christine Spiegel Alpha Phi International Evanston, IL

American Airlines Publishing Fort Worth, TX

Melissa Ladwig, Mary Anne Kulchawik American Bar Association Chicago, IL

Brad Holt American Chamber of Commerce Executives Alexandria, VA

Ed Rutkowski American Industrial Hygiene Association Falls Church, VA

American Library Association, Young Adult Library Services Association Chicago, IL Noelle A. Boughanmi American Podiatric Medical Association Bethesda, MD

Amy Belice Amy Belice Graphic Design Cedar Rapids, IA

Appraisal Institute Chicago, IL

Marge Scherer ASCD Alexandria, VA

Ira Apfel Association for Financial Professionals Bethesda, MD

Editorial Department Association of Corporate Counsel Washington, DC

Robert Cao-Ba ASU Alumni Association Tempe, AZ

Collin R. Bakse Bakse Graphic Design Belleville, IL

Hong Zhao Beaches Living Toronto, ON

Chemical Heritage Foundation Philadelphia, PA

Anne Elizabeth Powell Civil Engineering Magazine Reston, VA

The Conference Board & GLC Custom Media Northbrook, IL

Anita Thompson Costco Wholesale Issaquah, WA Credit Union Association of New York Albany, NY

CU Management Team CUES Madison, WI

Andrea Pearman Diversified Marketing Strategies Crown Point, IN

Lance Ritchlin Financial Planning Association Denver, CO

Editor Howard University Raven Padgett

Geoff Bilau, Jeff Ortiz, Mike Flenniken IAPMO Ontario, CA

Craig Causer, Janet Dudar, Gail Schnitzer IEEE Piscataway, NJ

Judy Giannetto Illinois CPA Society Chicago, IL

Kerry & Sheana Firth InsideTrack Almanac Vero Beach, FL

MathWorks Natick, MA

McKnight's Staff McKnight's Long-Term Care News Northfield, IL









Marcia Passos Duffy, Jodi Genest Monadnock Table, LLC Keene, NH

NACVA Salt Lake City, UT

Leadership for Student Activities Team NASSP Reston, VA

National Pharmacy Technician Association Houston, TX

Sandra E. Shumway National Shellfisheries Association Groton, CT

Sylvia Adcock NC State Alumni Association Raleigh, NC

Frank Belluscio New Jersey School Boards Association Trenton, NJ

NISH/AbilityOne Vienna, VA

Penton Marketing Services and the International Association of Wildland Fire Cleveland, OH

Stacey Moncrieff REALTOR® Magazine Chicago, IL

Registry of Interpreters for the Deaf Alexandria, VA

Tara Croft, Emily Uhland S&A Cherokee Cary, NC

Stephani Hawkins Sabre Airline Solutions Southlake, TX Maria Robertson School Nutrition Association Oxon Hill, MD

Lorenzo Wilkins SD33/Art Direction & Design Silver Spring, MD

Gay-Lynn Carpenter Sigma Phi Epsilon Richmond, VA

Patrick Spencer Symantec San Ramon, CA

Mark Kruger Syncrude Canada Ltd. Edmonton, AB

Lori Marchetti Towson University Towson, MD

Janice M. Fink The University of Alabama National Alumni Association Tuscaloosa, AL

Carmen Capone The Walt Disney Company Burbank, CA

e2 Editorial and Design Team Westinghouse Electric Co. Cranberry Township, PA

Michael McGrath Wiley Hoboken, NJ

Robert P. Schweihs Willamette Management Associates Chicago, IL

Robert L. Cox and the Offset Printing Class Winn Correctional Center Winnfield, LA

Coleen M.F. Stern Wolters Kluwer Health Ambler, PA

World Literature Today Norman, OK

### 13. Magazines & Journals -Electronic & Web

British Columbia Medical Journal Vancouver, BC

CEO Advisors, LLC Fort Wayne, IN

Gravure Association of America Rochester, NY

Caitlin Switzer The Montrose Mirror Montrose, CO

Oswego Alumni Association Oswego, NY

SAGE Publications Thousand Oaks, CA

Elizabeth Pohland Society for Technical Communication Fairfax, VA

# 14. Custom-Published Magazines & Journals

American Council on the Teaching of Foreign Languages Alexandria, VA

Kelly Faloon BNP Media Deerfield, IL

 $\operatorname{CDW}$  and TMG Custom Media Washington,  $\operatorname{DC}$ 

Maureen Wisener Feather River Hospital Paradise, CA

Imagination Publishing Chicago, IL

MediaCorp Pte Ltd Singapore

Paul Natinsky Natinsky Publishing Network Royal Oak, MI

AAA Traveler Magazine Pace Communications, Inc. Greensboro, NC Penton Marketing Services Cleveland, OH

George White RE/MAX Denver, CO

Joanna Lee-Miller SPH Magazines Pte Ltd Singapore

USTA/H.O. Zimman, Inc. Lynn, MA

Michelle Franzen Martin Wayne State University Alumni Association Detroit, MI

Gil G. Noam Wiley Hoboken, NJ

### 15. Magazine & Journal Writing

Liz Massey ASU Alumni Association Tempe, AZ

Baxter Communications Hilversum, The Netherlands

CDW and TMG Custom Media Washington, DC

Mark Arend Conway Data, Inc. Norcross, GA

Rebecca Gonzalez HEB San Antonio, TX

Peter Szatmary The Honor Society of Phi Kappa Phi Baton Rouge, LA





Publications Department The Humane Society of the United States Gaithersburg, MD

Strategic Finance Staff IMA Montvale, NJ

Katherine Judge Institute of Scientific and Technical Communicators Croydon, UK

Ron Clark LOMA Resource Atlanta, GA

McKesson Corporation Alpharetta, GA

Sheri W. Greenhoe Michigan State Medical Society East Lansing, MI

Michael Maiden Monmouth University West Long Branch, NJ

Jen Smith Network Media Partners, Inc. Hunt Valley, MD

Pennsylvania State Association of Township Supervisors Enola, PA

Erin Young Phi Delta Kappa International Bloomington, IN

Peggy Edwards Professional Tennis Registry Hilton Head Island, SC

USANA Health Sciences, Inc. Salt Lake City, UT

Karla Jackson USF Alumni Association Tampa, FL

USTA/H.O. Zimman, Inc. Lynn, MA

Daniella Thoren Wolters Kluwer Health Ambler, PA

# 16. Magazine & Journal Design & Layout

American Society of Clinical Oncology Alexandria, VA

Marketing and Publishing Services Team The Army Historical Foundation Arlington, VA

Arthritis Today Arthritis Foundation Atlanta, GA

Association of Christian Schools International Colorado Springs, CO

Warren Miller, Karen Kramer Berger Group of Companies Morristown, NJ

Bert's Big Adventure Atlanta, GA

Rebecca Gonzalez HEB San Antonio, TX

Publications Department The Humane Society of the United States Gaithersburg, MD

Imagination Publishing Chicago, IL

Mendy Charlton Inspirato Denver, CO

International Foundation of Employee Benefit Plans Brookfield, WI

Lori Shields, Karen Stanwood Mindworks Communications Thorofare, NJ

Bernard Chia Ministry of Defence, Singapore Singapore Jennifer Barlow, Ron Sklar The Modern Magazine Morrisville, PA

Jen Smith Network Media Partners, Inc. Hunt Valley, MD

Frank Lopez NYU Langone Medical Center New York, NY

AAA Traveler Magazine Pace Communications, Inc. Greensboro, NC

Tina Hay Penn State Alumni Association University Park, PA

Publication Design, Inc. Zionsville, PA

Real Results Magazine Dallas, TX

Anna Stubna Ruffed Grouse Society Coraopolis, PA

Jacob Sahertian School of Life Sciences -Arizona State University Tempe, AZ

T3 Publishing Woodinville, WA

Jesse Carreón Texas A&M University -Kingsville Kingsville, TX

Laura Jo Boynton Timberlake Cabinetry Winchester, VA

United Stationers & GLC Custom Media Northbrook, IL

Carmen Capone The Walt Disney Company Burbank, CA

Charlita Shelton Wiley Hoboken, NJ Mike Santarini Xilinx, Inc. San Jose, CA

The YGS Group York, PA

### 17. One to Two Person– Produced Magazines & Journals

Sarah Reiss American Academy of Anti-Aging Medicine Boca Raton, FL

Beth Smiley American Rose Society Shreveport, LA

Kenneth Spence, CFE Association of Healthcare Internal Auditors Wheat Ridge, CO

Deanna Stewart, Janet Mundy Cal Poly Pomona Pomona, CA

Rocky Loessin, Arnie Creinin Harvest Moon Communications Addison, TX

Deann French, Rachel Romines Independent Insurance Agents of Illinois Springfield, IL

Thomas Martinelli Martinelli Slocum Publishing Poughkeepsie, NY

Juliana Foo MindLever Education Center Pte Ltd Singapore









Wes Isley Pace Communications Greensboro, NC

Shirley LaCore Parade of Homes Publications, Inc. Hollister, MO

Courtney Accurti Pennsylvania State Association of Boroughs Harrisburg, PA

Corporate Communications The Scarborough Hospital Toronto, ON

SMC Business Councils Pittsburgh, PA

University of Georgia Graduate School Athens, GA

### 18. Magazine Series

Walt Albro American Bankers Association Washington, DC

British Columbia Medical Journal Vancouver, BC

Marilyn Barnett MARS Advertising Southfield, MI

MRJ Editorial Staff Mensa Education & Research Foundation Arlington, TX

Alaska Park Science Team National Park Service & Alaska Geographic Anchorage, AK Sean Riley PMT Magazine Paoli, PA

Menno de Jong, Nancy Coppola Society for Technical Communication Fairfax, VA

### 19. Green Magazines & Journals

American Medical Writers Association Rockville, MD

Brilliant Star Magazine Evanston, IL

Angelia Sia Centre for Urban Greenery & Ecology Singapore

Kate Bachman FMA Communications Rockford, IL

Anna Simpson Green Futures Magazine London, UK

Margaret Coulombe, Jacob Sahertian School of Life Sciences -Arizona State University Tempe, AZ

Stratton Publishing & Marketing, Inc. for Professional Housing Management Association Alexandria, VA

Isabelle Cohen-DeAngelis Wiley Hoboken, NJ

Ciska de Kock Words'worth Parkview, South Africa

### 20. New Magazines & Journals

Claims and Litigation Management Alliance Deerfield, IL

Mendy Charlton Inspirato Denver, CO

The newsLINK Group, LLC for the Virginia Association of Community Banks Salt Lake City, UT

Erin Young Phi Delta Kappa International Bloomington, IN

The Pohly Company Boston, MA

Bob Howard SAGE Publications Thousand Oaks, CA

Jack Morgan Textile Rental Services Association Alexandria, VA

Laura Jean Whitcomb Upper Valley Life Hanover, NH

# 21. Most Improved Magazines & Journals

911Media Burbank, CA

Elmarie Jara, Angela Gwizdala American Bar Association Chicago, IL

American Medical Student Association Sterling, VA

Steven P. Berchem, CSP American Staffing Association Alexandria, VA

Beth L. Fredrickson Bottom Line Marketing & Public Relations Milwaukee, WI Coleman Cornelius Colorado State University College of Agricultural Sciences Fort Collins, CO

ELFA Communications Department Equipment Leasing and Finance Association Washington, DC

Center for Educational Partnerships Grand Valley State University College of Education Grand Rapids, MI

Cherryl Carlson H2U - Health to You LLC Nashville, TN

Erin Young Phi Delta Kappa International Bloomington, IN

Preservation Resource Center of New Orleans New Orleans, LA

Publication Design, Inc. Zionsville, PA

Christina Relacion Scleroderma Foundation Danvers, MA

Ann Marie R. Harvie U.S. Army Corps of Engineers, New England District Concord, MA

Samantha Cuozzo Wire Rope Exchange Nashville, TN









# **Magapapers**& Newspapers

# 22. Magapapers & Newspapers - Print

Anne Hegland & Staff of AAP News American Academy of Pediatrics Elk Grove Village, IL

CardioSource World News Staff American Medical Communications Manalapan, NJ

Cameron Bishop Ascend Integrated Media Overland Park, KS

TCT Daily Editorial Staff Cardiovascular Research Foundation New York, NY

Jessica D. Smith Dallas Bar Association Dallas, TX

George Whitehurst Fredericksburg Regional Chamber of Commerce Fredericksburg, VA

John Wiley & Sons Hoboken, NJ

Bill Roebuck Machinery & Equipment MRO Toronto, ON

Special Services Mindworks Communications Thorofare, NJ

NAU Office of Public Affairs Northern Arizona University Flagstaff, AZ

Peabody Energy St. Louis, MO

# 23. Custom-Published Magapapers & Newspapers

911Media Burbank, CA

Steve Smyth TriStar Publishing, Inc. Overland Park, KS

### **24. Magapaper &** Newspaper Writing

Mark T. Michelson Printing Impressions Magazine Philadelphia, PA

Bridgette Blair Public Citizen Washington, DC

Cardiology Today Editorial Staff SLACK Incorporated Thorofare, NJ

Dr. David Pisetsky, Dawn Antoline Wiley-Blackwell Hoboken, NJ

Michelle Hogan Wolters Kluwer Health New York, NY

# 25. Magapaper & Newspaper Design & Layout

Michael Tooke NAMGAR Winsted, CT

Darrick Hurst, Michael Lanigan Sandia National Laboratories Albuquerque, NM

### 26. One to Two Person-Produced Magapapers & Newspapers

Tony Illia Insight Communications Las Vegas, NV

Robin Vanderwerff, Jodee Kilroy Lakewood Chamber of Commerce Lakewood, CA

# 27. Most Improved Magapapers & Newspapers

Aaron Phillips TriStar Publishing, Inc. Overland Park, KS

Wiley-Blackwell Hoboken, NJ

### **Annual Reports**

### 28. Annual Reports - Print

Lavenia A. Norford Bridgewater HealthCare, Inc. Bridgewater Retirement Community Bridgewater, VA

Concurrent Technologies Corporation Johnstown, PA

Research Services Cushman & Wakefield, Inc. New York, NY

Marketing and Communications Department Idaho Housing and Finance Association Boise, ID Lisa Mayles LifeShare Elyria, OH

Tom Peterson Middlesex County College Edison, NJ

Bonita Brodt Northwestern Memorial Hospital Chicago, IL

The Port Authority of New York & New Jersey New York, NY

Amanda Jackman St. Joseph's Health Care London London, ON

Ann Marie R. Harvie U.S. Army Corps of Engineers, New England District Concord, MA

Ken Wood Western Reserve Land Conservancy Novelty, OH

### 29. Annual Reports - Print Over 32 Pages

Shermaine Chan A.Plus Financial Press Limited Sheung Wan, Hong Kong

City of Glendale Glendale, CA









Jonna MacDougall Indiana University Robert H. McKinney School of Law Indianapolis, IN

Megan Schade New York Methodist Hospital Brooklyn, NY

Chris Williams TARDEC Warren, MI

Walt Disney Parks and Resorts Anaheim, CA

Alex MacLennan World Wildlife Fund Washington, DC

# 30. Annual Reports - Electronic & Web

Intergovernmental Relations & Public Information Unit Community Development Commission of the County of Los Angeles Monterey Park, CA

Elena Fernandez Los Alamos Neutron Science Center -Los Alamos National Laboratory Los Alamos, NM

Jessy Jones, Sabrina Glover Martin Health System Marketing & Communications Stuart, FL

Public Relations Northern Virginia Electric Cooperative Manassas, VA

Public Affairs & Community Relations Rouge Valley Health System Toronto, ON Office of Public Affairs State University of New York at Oswego Oswego, NY

Office of Public Affairs U.S. Department of Energy/ National Energy Technology Laboratory Pittsburgh, PA

# 31. Annual Report Writing

Jim Hussey ACT, Inc. Iowa City, IA

Healthcare of Ontario Pension Plan Toronto, ON

Susan Keen Flynn Keen Concepts, Inc. Bay Village, OH

Steve Gogel NYU Langone Medical Center New York, NY

### 32. Annual Report Design & Layout

Tamara Kowalski American Bar Association Chicago, IL

Ani Markarian Cal Poly Pomona Pomona, CA

Dick De Ronne Cass Community Social Services Detroit, MI

Cari Weller Goodwill Industries of Kentucky Louisville, KY

Lockheed Martin Creative & Strategic Services Richland, WA

Susan Kelley The Maryland-National Capital Park & Planning Commission Upper Marlboro, MD Communications Department Peel District School Board Mississauga, ON

Communications - Creative Services The United Church of Canada Toronto, ON

### 33. One to Two Person-Produced Annual Reports

IMPACT Washington, DC

Randy Thompson New Jersey Association of Mental Health and Addiction Agencies, Inc. Mercerville, NJ

Megan Mallory Pulmonary Hypertension Association Silver Spring, MD

### 34. Most Improved Annual Reports

Michael Maiden Monmouth University West Long Branch, NJ

Virginia Blood Services Richmond, VA

### Brochures, Manuals & Reports

# 35. Education & Training Brochures, Manuals & Reports

Henry Marnghitr Corecentric Silver Spring, MD

Technical Publications Datron World Communications, Inc. Vista, CA

Kim Freeman Ford Motor Company Troy, MI

Katrina Holt National Maternal and Child Oral Health Resource Center Washington, DC

Jennifer Kiffmeyer Retirement Learning Center Brainerd, MN

Joe Medina, CPhT, BS Pharmacy Tech Lectures Denver, CO

Wesley Moir The University of Western Ontario London, ON

Keedra Carroll The Vanguard Group Wayne, PA

Wisconsin Institute of CPAs Brookfield, WI









# 36. Marketing & Public Relations Brochures, Manuals & Reports

Janet D'Alesandro, Robert Taylor, Darin Peters Academy of Medical-Surgical Nurses Pitman, NJ

Scott A. Weldon, MA, CMI, Matt D. Price, MS, RHIA Baylor College of Medicine Houston, TX

Megan McGarvey Carolina East New Bern, NC

E'sprit Graphic Communications, Inc. Kennewick, WA

Hesston College Marketing & Communications Hesston, KS

Paric Corporation O'Fallon, MO

Kathy Malanowski Towson University Towson, MD

Office of Public Affairs U.S. Department of Energy/ National Energy Technology Laboratory Pittsburgh, PA

Susan Yugawa University of Hawaii at Hilo Hilo, HI

### 37. Public Service Brochures, Manuals & Reports

SSO Program CH2M HILL and Department of Public Works Baton Rouge, LA

Aleksandar Milojica Community Foundation of Broward Fort Lauderdale, FL

Community and Publishing Services Legal Services Society Vancouver, BC

Jorie Lee Northern Illinois University Dekalb, IL

### 38. Media Kits

Publications Department Association for the Advancement of Medical Instrumentation Arlington, VA

Paul Dykstra BNP Media Troy, MI

Drew Matthews, Chris Pirrone, Senna Shehadeh Brand Packaging Troy, MI

ESPN X Games Los Angeles, CA

Summit Business Media -Custom Media Centennial, CO

# 39. Organization Capability & Identity Materials

AICPA Communications Team AICPA New York, NY

Illinois College of Optometry Communications Illinois College of Optometry Chicago, IL

The newsLINK Group, LLC for Van Cott Salt Lake City, UT

# 40. Product & Software Manuals

Carl Olson IneoQuest Technologies, Inc. Mansfield, MA

Jackson's Marketing Group Jackson National Life Insurance Denver, CO

ProEdit Documentation Team ProEdit, Inc. Cumming, GA

Steven Winnefeld Safety Vision LLC Houston, TX

# **41. Employee & Benefit Materials**

Robert K. Swatland American Capital, Ltd. Bethesda, MD

Helen Box-Farnen Aon Hewitt Baltimore, MD

Jill Folan Aurora Health and Towers Watson Chicago, IL Shelly Fowler Clearwater Writing Inc. Chandler, AZ

Jean O'Leary Memorial Sloan-Kettering Cancer Center New York, NY

NYS Department of Civil Service, Employee Benefits Division Schenectady, NY

Valerie M. Wise, Ph.D. Saks Fifth Avenue and Towers Watson New York, NY

Traci Slot Tailwind Agency/Cigna Bloomfield, CT

Employee Communications Takeda Pharmaceuticals U.S.A., Inc. Deerfield, IL

Rebecca L. DeLuccia Hawthorne, NJ

# **42. Member & Customer Materials**

Robert Cao-Ba ASU Alumni Association Tempe, AZ

Cindy Nowack UnitedHealthcare Phoenix, AZ







Ric Edelman Edelman Financial Services LLC Fairfax, VA

Kester Conrad First Command Financial Services Fort Worth, TX

Vanessa Bruskivage Great-West Greenwood Village, CO

Jackson's Marketing Group Jackson National Life Insurance Denver, CO

# 44. Health & Medical Materials

Communications & Patient Information Department American Society of Clinical Oncology Alexandria, VA

Marc Sirockman Artcraft Health Education Flemington, NJ

Judy Harrington Health Partners of Philadelphia Philadelphia, PA

Kate Wall Creative and the American Headache Society Mount Royal, NJ

OptumHealth/Carrot Vienna, VA

JBS International, Inc. Substance Abuse and Mental Health Services Administration, HHS North Bethesda, MD

# 45. Meeting & Event Materials

Construction Financial Management Association Princeton, NJ

Education & Academic Affairs Hospital for Special Surgery New York, NY

Teresa Zumwald Zumwald & Company Englewood, OH

### 46. Catalogs, Directories & Guides

David Paskey Academy of Nutrition and Dietetics Chicago, IL

Michael Mitchell Lofty Designs Huntsville, AL

Cheryl Bradley NASW Press Washington, DC

NYS Department of Civil Service, Employee Benefits Division Schenectady, NY

### 47. Books & eBooks

Susan L. Clayton, M.S. American Correctional Association Alexandria, VA

Sima Nasr ASCD Alexandria, VA

Lockheed Martin Rockville, MD

Yvonne W. Pover Skardon Pover, Inc. Visual & Marketing Communications Alexandria, VA

Linda Waldon Arroyo Grande, CA

### 48. Green Materials

Stacy Weidenmuller Davis & Company Glen Rock, NJ

Kimberly Lopez Ford Motor Company Troy, MI

Denton Lesslie SAIC Creative Communications and Technical Support Services Oak Ridge, TN

# 49. Special Purpose Brochures, Manuals & Reports

Ruth Rosenberg Aguirre Division, JBS International, Inc. under contract to USAID North Bethesda, MD

Donald Maxton Continuum Health Partners New York, NY

Donato Pietrodangelo Cuong Nhu Oriental Martial Arts Association Tallahassee, FL

Elizabeth Carter Freelance Writing Solutions Naperville, IL

Creative & Design Services Georgia Department of Transportation Atlanta, GA

Jackson's Marketing Group Jackson National Life Insurance Denver, CO

Chris Gent Kissimmee Utility Authority Kissimmee, FL Dr. Hugh Tyrwhitt-Drake KMB Hong Kong

Harry G. Samuels Learning Services Bradenton, FL

Jason Fitzgerald Lockheed Martin Creative & Strategic Services Richland, WA

Karen Black May 8 Consulting, Inc. Media, PA

Christopher Murphy NAFSA: Association of International Educators Washington, DC

NCCI Holdings, Inc. Boca Raton, FL

Sheltering Arms Physical Rehabilitation Centers Mechanicsville, VA

Sandra E. Shumway University of Connecticut, Marine Sciences Department Groton, CT

Jens Dana, Matthew Nelson Xactware Orem, UT









### 50. Most Improved **Brochures, Manuals** & Reports

Ellen Musselman Adventist Frontier Missions Berrien Springs, MI

Strategic Communications & External Relations Canadian Medical Protective Association Ottawa, ON

NYS Department of Civil Service, **Employee Benefits Division** Schenectady, NY

Bonni Graham Gonzalez Scantron Corporation San Diego, CA

University Housing Marketing Champaign, IL

Sheryl L. Barbaro The Vanguard Group Valley Forge, PA

Richard Fletcher Zaxby's Franchising, Inc. Athens, GA

### **Electronic Media**

### 51. Education & **Training Electronic** Media

**Education Services** Allscripts Healthcare Solutions, Inc. Atlanta, GA

Kieran Miles **Ariad Communications** Toronto, ON

Ascensus Brainerd, MN PNNL HR Training & **Information Systems** Battelle Richland, WA

Carolyn Ellis Brilliance Mastery Toronto, ON

Cognizant Interactive Learning Cognizant Technology Solutions Groton, CT

Disney Cruise Line -**Internal Communications Team** Lake Buena Vista, FL

**Driving Dynamics** Newark, DE

Kimberly Lopez Ford Motor Company Troy, MI

Global Blended Learning Solutions Milpitas, CA

Nancy Langton New Level Partners, LLC Princeton, NJ

Kim Bilodeau Tailwind Agency/Cigna Bloomfield, CT

TinQwise The Netherlands

Richard D'Sa Toyota Motor Sales, USA, Inc. Torrance, CA

Bruce Haghighat Tricore Interactive, Inc. Princeton, NJ

### 52. Marketing & **Public Relations** Electronic Media

Gary C. Cassidy Corporate Synergies Group LLC Mount Laurel, NJ

Robert Pankratz, Pat Daley Elsevier Maryland Heights, MO

Marsh U.S. Consumer Urbandale, IA

### 53. Public Service Electronic Media

Gina Steiner American Academy of Pediatrics Elk Grove Village, IL

American Institute of CPAs, the Ad Council and Turbine New York, NY

Judah Houser, Jason Reinhart Lockheed Martin Richland, WA

Donna Snellings Northern Virginia Electric Cooperative Manassas, VA

### 54. Electronic **Publications**

Matthew Dembicki American Association of Community Colleges Washington, DC

Michael D. O'Neill BioQuick Online News Scarsdale, NY

Esther Tanaka Cal Poly Pomona Pomona, CA

**Brandy Wilson** CH2M HILL Boise, ID

Donna Jaffee, Mercer, Sara Swee, AECOM Los Angeles, CA

Lynne Harris, Vatrice Jones NISH Vienna, VA

The Pohly Company Boston, MA

Erin Boyle **SLACK** Incorporated Thorofare, NJ

### 55. Multimedia **Publications**

Adele Sommers, Ph.D. Business Performance Inc. Atascadero, CA

Chris Basiaga, Jason Bramlette Cisco WebEx University Rancho Cordova, CA

Michelle Shaffran Ford Motor Company Troy, MI

Georgia Stelluto **IEEE-USA** Washington, DC

Heather Maples, Phillip Cargo Lockheed Martin Creative & Strategic Services Richland, WA

Marilyn Barnett MARS Advertising Southfield, MI

The Nation's Health Washington, DC

Rod J. Rohrich, M.D. Plastic and Reconstructive Surgery Dallas, TX









### 56. Slide Shows

Healthcare of Ontario Pension Plan Toronto, ON

Nate Thompson University of Minnesota, Academic Support Resources Minneapolis, MN

# **57. YouTube Publications**

Dennis Spaeth CTE Publications Northbrook, IL

Thom Gencarelli, Michael Grabowski Manhattan College -Department of Communication Riverdale, NY

MOAA Webmaster Military Officers Association of America Alexandria, VA

Jeff Rea, Jeff McGovern, Jennelle Razz Office of Public Affairs, State University of New York at Oswego Oswego, NY

Mark Case Otter Tail Power Company Fergus Falls, MN

Jasmin Legatos Spafax Canada, Inc. Montreal, QC

John Karl University of Wisconsin Sea Grant Institute Madison, WI

### 58. Video Publications

Aaron Chang Aaron Chang Productions Solana Beach, CA

Linda Gladden American Association of Orthodontists St. Louis, MO

American Honda Motor Co., Inc. Torrance, CA

Cawood Communications Eugene, OR

Leila Ortega, Jason Bramlette Cisco WebEx University Rancho Cordova, CA

CAAT Pension Plan Communications Team Colleges of Applied Arts and Technology Pension Plan Toronto, ON

Domtar Montreal, QC

Jenni Baker, Charlene Sarmiento Goodwill Industries International Rockville, MD

Marketing Communications Graybar Electric St. Louis, MO

Healthcare of Ontario Pension Plan Toronto, ON

Bob Neubauer In-Plant Graphics Philadelphia, PA

Communications Department Kalamazoo Public Schools Kalamazoo, MI

Ming-Jou Chen The Lexus Division of Toyota Motor Sales, USA, Inc. Torrance, CA Mark Beagle, Josh Pfenning Lockheed Martin Richland, WA

Susan Polowczuk, Steven Martine Martin Health System Marketing & Communications Stuart, FL

David Lynch Massachusetts Deferred Compensation SMART Plan Boston, MA

Ericka Mills, Doug Reale, Ivan Dominguez National Association of Criminal Defense Lawyers Washington, DC

OncUView®tv West Conshohocken, PA

Demmy Calivas Projects In Knowledge, Inc. Little Falls, NJ

Karen Scally Site Prep Troy, MI

SPIE Newsroom/SPIE.TV SPIE Bellingham, WA

### 59. Blogs

American Society of Clinical Oncology Alexandria, VA

Mike Durkalec Cleveland Metroparks Cleveland, OH

Garretson Resolution Group Cincinnati, OH

Christy Petterson Georgia World Congress Center Atlanta, GA Tom Schuman, Matt L. Ottinger Indiana Chamber of Commerce Indianapolis, IN

Brian Summerfield REALTOR® Magazine Chicago, IL

Tim Eigo State Bar of Arizona Phoenix, AZ

UBM TechWeb and SAS New York, NY

USANA Health Sciences, Inc. Salt Lake City, UT

Lola Butcher Wolters Kluwer Health New York, NY

### 60. Social Media

Dawn Glossa American Society of Anesthesiologists Park Ridge, IL

Cawood Communications Eugene, OR

Eric Barnett Cleveland Metroparks Cleveland, OH

Theresa L. Houck Putman Media, Inc. Itasca, IL

Allison Grange Upper Canada District School Board Brockville, ON

Scott Warne Warne Marketing + Communications Toronto, ON





### 61. Facebook Pages

More Birthdays Social Media American Cancer Society Boston, MA

Frank Cristiano Ariad Communications Toronto, ON

Imagination Publishing Chicago, IL

Mike Petite, Lukasz Karpuk MWW Group East Rutherford, NJ

Communications Department Palo Alto Medical Foundation Mountain View, CA

Erin Young Phi Delta Kappa International Bloomington, IN

### 62. LinkedIn Company Pages

Heather Evans Human Resources Association of New York Trenton, NJ

UBM TechWeb New York, NY

### 63. Webinars

Peter Damiri Multiple Sclerosis Association of America Cherry Hill, NJ

### 64. Green Electronic Media

Marine Public Education Office Delaware Sea Grant College Program Newark, DE

Matthew Gaubert DM Petroleum Operations Harahan, LA

Ian Crawford Geothermal Resources Council Davis, CA

Pacific Northwest National Laboratory Richland, WA

Peabody Energy St. Louis, MO

Beckie Jas Region of Halton Oakville, ON

Sophia Dower Words'worth Parkview, South Africa

# 65. Special Purpose Electronic Media

Nicole Durham Great-West Greenwood Village, CO

Meniscus Educational Institute and Impact Education LLC West Conshohocken, PA

Bonita Brodt Northwestern Memorial Hospital Chicago, IL

Peabody Energy St. Louis, MO

Robert Freedman REALTOR® Magazine Chicago, IL

### **Websites**

### 66. Websites

Communications & Patient Information Department American Society of Clinical Oncology Alexandria, VA

Gillian Pon, Ph.D. AOL.com New York, NY

Caroline Hook Bonnie Heneson Communications Owings Mills, MD

Larry Burditt Central Michigan University Mount Pleasant, MI

Kris Kurtenbach Collaborative Communications Group Washington, DC

Dryden Flight Research Center Edwards, CA

In House Graphic Design and Cindy Lee Associates Williamson, NY

Joanna Pineda Matrix Group International, Inc. Arlington, VA

John von Brachel Merrill Lynch Pennington, NJ

Danny Machado, Albino Matesic MWW Group East Rutherford, NJ Rod J. Rohrich, M.D. Plastic and Reconstructive Surgery Dallas, TX

Quesinberry and Associates Seattle, WA

Emmanuel Sullivan TechCommU Houston, TX

Jennifer Whitenight The Vanguard Group Wayne, PA

Marjorie Radlo-Zandi VICAM, a Waters Business Milford, MA

Valerie A. Canady Wiley Hoboken, NJ

Serena Stockwell Wolters Kluwer Health New York, NY

### 67. Home Pages

ICF International Fairfax, VA

### 68. Microsites & Individual Web Pages

ArthritisToday.org Arthritis Foundation Atlanta, GA

Crystal Gustavson ASU Alumni Association Tempe, AZ

Anne Llewellyn Dorland Health Plantation, FL









Ryan Hanser Hanser & Associates West Des Moines, IA

Ed Bierman Palo Alto Medical Foundation Mountain View, CA

Don Shearer The Vanguard Group Malvern, PA

Carolyn Allard Wiley Hoboken, NJ

### 69. Site Content & Writing

Alison Hau The Creative Group Menlo Park, CA

ECT.coop Staff ECT.coop Arlington, VA

Tom Ceconi HR 360, Inc. Stamford, CT

ICF International Fairfax, VA

MJSA Journal Attleboro Falls, MA

Terry Simzer, Allison Grange, Mark Calder Upper Canada District School Board Brockville, ON

Jeff Stratton Wiley Hoboken, NJ

# 70. Site Design & Illustration

Web Content & Information Strategy Team American Institute of Certified Public Accountants Durham, NC

FSA Management Group Louisville, KY

Shawna Landers Great-West Greenwood Village, CO

Joanna Pineda Matrix Group International, Inc. Arlington, VA

Kelly J. Sullivan Wiley Hoboken, NJ

### 71. One to Two Person-Produced Websites

Anne Nordhaus-Bike ANB Communications Chicago, IL

Jennifer Loftus Astron Solutions New York, NY

Heather Evans Human Resources Association of New York Trenton, NJ

Eleanor B. Meredith Irving Levin Associates, Inc. Norwalk, CT Greg Russo Joseph Gregory Design San Diego, CA

Sheila McCallum Sheila McCallum Fundraising Online South Africa

STC Technical Editing SIG Sanford, NC

Ranger Kidwell-Ross WorldSweeper.com Bow, WA

### 72. Financial Websites

PR Newswire New York, NY

Donald Winters TD Ameritrade Omaha, NE

Jean Fitzgerald Time Inc. Content Solutions New York, NY

Katie McGlade The Vanguard Group Wayne, PA

# 73. Special Purpose Websites

Health Advocate, Inc. Plymouth Meeting, PA

Heleana Galvan Sacramento Area Sewer District Sacramento, CA

### 74. New Websites

Web Content & Information Strategy Team American Institute of Certified Public Accountants Durham, NC

Joyce Kuo Pace Communications Greensboro, NC

Prudential Annuities, The Center for Sales Excellence Shelton, CT

Margaret A. Carter-Ward Reed Business Information New Providence, NJ

Michael Zodda The Vanguard Group Malvern, PA

# 75. Most Improved Websites

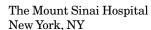
Communications/IT
Department
American Association
for Public Opinion Research
Deerfield, IL

Richard Sgaglio Burke Rehabilitation Center White Plains, NY

D Custom Dallas, TX







Rachael Bell New Jersey Society of Certified Public Accountants Roseland, NJ

Port of Seattle Seattle, WA

Tara Camacho-Lopez Sandia National Laboratories Albuquerque, NM

Beth Cavanaugh, Blake Jones Woodmen of the World Life Insurance Company Omaha, NE

### Campaigns, **Programs & Plans**

### 76. Education & Training Campaigns, **Programs & Plans**

Nader Rifai American Association for Clinical Chemistry Washington, DC

Jane L. Hillhouse Hillhouse Graphic Design Kingsport, TN

JBS International, Inc. under contract to the National Institutes of Health NIDA Physicians Outreach: Research to Practice Team North Bethesda, MD

Karen Edgar Tilcon New York Inc. Wharton, NJ

Kathy Young The Vanguard Group Malvern, PA

### 77. Marketing & Public Relations Campaigns, **Programs & Plans**

CDW and TMG Custom Media Washington, DC

Margaret Armstrong, Loren Rice Center for Information Management and Educational Services Florida State University Tallahassee, FL

Jeff Jacomowitz and **Dan Klores Communications** Continuum Health Partners New York, NY

**CUES Marketing Team** Credit Union Executives Society Madison, WI

Alex Hess, Anna Kummer Elsevier, Inc. Maryland Heights, MO

Hilton Hotels & Resorts McLean, VA

Marsh U.S. Consumer Urbandale, IA

MMS Education Newtown, PA

Sheltering Arms Physical Rehabilitation Centers Mechanicsville, VA

**Amy Trainor** SPARK Publications Matthews, NC

Marketing & Communications Team St. Michael's Hospital Foundation Toronto, ON

Ana Constantinescu The University of Chicago Booth School of Business Chicago, IL

UH Hilo Graphics Department University of Hawaii at Hilo Hilo, HI

Valerie Lorimer Wheaton Park District Wheaton, IL

### 78. Public Service Campaigns, Programs & Plans

The Marcus Group, Inc. Little Falls, NJ

Theresa Daus-Weber TeleTech Global Pre-sales Engineering Englewood, CO

Steven Clark The Walt Disney Company Burbank, CA

### 79. Employee & Benefit **Communications**

Chrissy Kiernan **AICPA** New York, NY

Participant Marketing Alere Health McKinney, TX

Helen Box-Farnen Aon Hewitt Baltimore, MD

Gary C. Cassidy Corporate Synergies Group LLC Mount Laurel, NJ

Sarah Flanagan Silcott **Great-West** Greenwood Village, CO

Will Henderson Indiana University Health Ball Memorial Hospital Muncie, IN

Joanne Dietch Joanne Dietch, Inc. Los Angeles, CA

Kathleen Sullivan Merck Whitehouse Station, NJ

Kevin Scally Monmouth University West Long Branch, NJ

OneAmerica Indianapolis, IN

Kirk Maurer The Vanguard Group Wayne, PA

### 80. Member & Customer **Communications**

Georgia Gofis Academy of Nutrition and Dietetics Chicago, IL

Ann Schreiber SkillsUSALeesburg, VA

### 81. Financial Campaigns, Programs & Plans

Mona Grizio, Kat Wong GamePlan Financial Marketing, LLC Woodstock, GA

Prudential Annuities, Advanced Planning & Solutions Shelton, CT

La Tanya Hayes Transamerica Retirement Services Los Angeles, CA









# 82. Health & Medical Campaigns, Programs & Plans

Participant Marketing Alere Health McKinney, TX

Jennifer Wellman Ariad Communications Toronto, ON

Niko Triantafillou, Amy Breen Citi and Mercer New York, NY

Terri Knapp Elsevier, Inc. Maryland Heights, MO

Ronda Wilburn Martin Health System Marketing & Communications Stuart, FL

Iva Keene, ND Natural Fertility Prescription Verbier, Valais Switzerland

Sally Mildren, Kristin Monasmith Shriners Hospitals for Children - Spokane Spokane, WA

Jennifer Cresap UnitedHealthcare Fargo, ND

Risa Wilson WellCare Health Plans, Inc. Tampa, FL

### 83. Meeting & Event Campaigns, Programs & Plans

American Council on the Teaching of Foreign Languages Alexandria, VA

Colorado State University Division of External Relations Fort Collins, CO FSA Management Group Louisville, KY

Jason Fitzgerald, Kathy Kachele Lockheed Martin Creative & Strategic Services Richland, WA

Sharon Moen, Chris Benson, Debbie Bowen Minnesota Sea Grant Duluth, MN

Dave Rector MRC Medical Communications Emerson, NJ

Kristy A. Offenburger SMU Dedman School of Law Dallas, TX

### 84. Government Agency Communications

JBS International, Inc.
Office of Juvenile Justice
and Delinquency Prevention,
U.S. Department of Justice
North Bethesda, MD

# **85. Total Publication Programs**

Laura Jean Whitcomb 9Dot Publishing LLC Hanover, NH

CAAT Pension Plan Communications Team Colleges of Applied Arts and Technology Pension Plan Toronto, ON

NATA Communications Team National Athletic Trainers' Association Dallas, TX

The newsLINK Group, LLC for Van Cott Salt Lake City, UT

# 86. Green Campaigns, Programs & Plans

Alan Manning SAIC Creative Communications and Technical Support Services Oak Ridge, TN

### 87. Special Purpose Campaigns, Programs & Plans

Baylor Health Care System Dallas, TX

LCDR Jennifer Cragg, LN1 Ru Li, STS2 Antwan Haywood Commander, Submarine Group 2 Groton, CT

Matthew Schmiedl Meister Media Worldwide Willoughby, OH

Community Relations & Marketing Department Peninsula Regional Medical Center Snow Hill, MD

Pennsylvania School Boards Association Mechanicsburg, PA

Prudential Annuities, Advanced Planning & Solutions Shelton, CT

Nicholas Smith, Jayshree Somani Rouge Valley Health System Toronto, ON

La Tanya Hayes Transamerica Retirement Services Los Angeles, CA

Olivia Belter Univera Healthcare Buffalo, NY

### **Writing**

# 88. Education & Training Writing

Virginia O'Neill, Pat Shutterly American Bankers Association, ABA Trust & Investments Washington, DC

Sherril Danks Harmonic Inc. Beaverton, OR

The newsLINK Group, LLC for the Utah Association of Public Charter Schools Salt Lake City, UT

Peggy Edwards Professional Tennis Registry Hilton Head Island, SC

Julie E. Sharp Vanderbilt University Hendersonville, TN

Jennifer Topolsky The Vanguard Group Valley Forge, PA

# 89. Marketing & Public Relations Writing

Lisa A. Bastian, CBC Bastian Public Relations San Antonio, TX

Michael Corcoran Bloomberg L.P. New York, NY

Marisa Vancos Direct Supply Milwaukee, WI









Juliette Weiland J. Weiland, Slice & Co. Waxhaw, NC

Michele Drayton Turnaround Management Association Chicago, IL

### 90. Public Service Writing

Communications Department American Academy of Pediatric Dentistry Chicago, IL

Angela Hopp American Society for Biochemistry and Molecular Biology Rockville, MD

### 91. Web Writing

Clifton Barnes CB3Media Cary, NC

Kevin Wilcox Civil Engineering Magazine Reston, VA

### 92. Blog Writing

Jacob Molyneux American Journal of Nursing New York, NY

Heather Grzelka Art of Prose St Petersburg, FL Kim Howard Association of Corporate Counsel Washington, DC

Jennifer Loftus Astron Solutions New York, NY

Jacqueline Vance McKnight's Long-Term Care News Northfield, IL

Kyle Richardson Promo Marketing Philadelphia, PA

Robin Hardman Robin Hardman Communications Ridgewood, NY

Lore McManus Solo Strategic America West Des Moines, IA

David Thomas, Allison Grange, Mark Calder Upper Canada District School Board Brockville, ON

### 93. Feature Writing

AARP VIVA Washington, DC

Cathy McNamara Academy of General Dentistry Chicago, IL

Katherine House American Chamber of Commerce Executives Alexandria, VA

Alyssa Martino American College of Radiology Reston, VA Mary Lord American Society for Engineering Education Washington, DC

ACC Docket Association of Corporate Counsel Washington, DC

Daniel L. Crouch CAMICO IMPACT San Mateo, CA

Patricia L. Harman Cleaning & Restoration Magazine Restoration Industry Association Rockville, MD

Barry Bottino Gannett Healthcare Group Hoffman Estates, IL

James McCaffrey The Green Sheet, Inc. Santa Rosa, CA

Bruce Ingram Izaak Walton League of America Gaithersburg, MD

Sara Schreiber Law Enforcement Technology Fort Atkinson, WI

Mike Allegra The Lawrenceville School Lawrenceville, NJ

Sue Martin Lockheed Martin Creative & Strategic Services Richland, WA

Christopher Murphy NAFSA: Association of International Educators Washington, DC

Debi Wilson NAMGAR Winsted, CT

Edith Rianzares National Society Daughters of the American Revolution Washington, DC Bill Krueger NC State Alumni Association Raleigh, NC

Pam Smith North Carolina Sea Grant Raleigh, NC

Elise Hacking Carr Print Professional Philadelphia, PA

Heather Clark Sandia National Laboratories Albuquerque, NM

Sandra Guy Society of Women Engineers Cleveland Heights, OH

Sean Gillia, Jean Fitzgerald Time Inc. Content Solutions New York, NY

Dan Miller Toyota Motor Sales, USA, Inc. Torrance, CA

Janet Nodar UBM Global Trade Newark, NJ

Janie Blankenship VFW Magazine Kansas City, MO

Carmen Capone The Walt Disney Company Burbank, CA

George Ruiz, M.D. Washington Hospital Center Washington, DC

Julie Jacobs Scotch Plains, NJ







Jacklyn P. Boice Association of Fundraising Professionals Arlington, VA

Cognizant Interactive Cognizant Technology Solutions Tamil Nadu, India

Cathy Streiner The Corporate Pen Fleming Island, FL

Paul Baldwin Humana/SOIT Communications Louisville, KY

Erin Young Phi Delta Kappa International Bloomington, IN

### 95. News Writing

Romano Peluso, CCTS American Bankers Association, ABA Trust & Investments Washington, DC

Brett Hansen American College of Radiology Reston, VA

Lynne Shallcross American Counseling Association Alexandria, VA

Thomas Grose American Society for Engineering Education Washington, DC

Brad Pokorny Bahá'í International Community New York, NY William Ehart CEO Update Washington, DC

Michael W. Kahn ECT.coop Arlington, VA

Jennifer Nunez Gazette Chicago Chicago, IL

Kimberly Jenkins National Association of State Boating Law Administrators Lexington, KY

Lynne Harris, Vatrice Jones NISH Vienna, VA

Jason Sowards Noria Corporation Tulsa, OK

Kathleen M. Beans The Risk Management Association Philadelphia, PA

Ryan Gray School Transportation News Magazine Torrance, CA

Gina Brockenbrough SLACK Incorporated Thorofare, NJ

Beth Rosenberg Soundings Trade Only Derwood, MD

Mark Calder Upper Canada District School Board Brockville, ON

Fay Ellis Wolters Kluwer Health New York, NY

Kevin Graham Xcel Energy Denver, CO

# 96. Interviews & Personal Profiles

Cathy McNamara Academy of General Dentistry Chicago, IL

Allison Torres Burtka American Association for Justice Washington, DC

Rajendrani Mukhopadhyay American Society for Biochemistry and Molecular Biology Rockville, MD

Robert King Association for the Advancement of Medical Instrumentation Arlington, VA

Kelly Mahon Association of American Medical Colleges Washington, DC

Tim Lynch Cal Poly Pomona Pomona, CA

Mark Berry College of Charleston Charleston, SC

Michael Blum Marine Corps League Merrifield, VA

Elizabeth Newman McKnight's Long-Term Care News Northfield, IL

Ridgway Kennedy New Jersey Society of Certified Public Accountants Roseland, NJ

Lynne Harris, Vatrice Jones NISH Vienna, VA

Gary Halpern The PhotoMedia Group, Inc. Seattle, WA

Leilani Rangel SHPE Magazine Newport Beach, CA

Karen Carlson SIU School of Medicine Springfield, IL

Karla Jackson USF Alumni Association Tampa, FL

John J. Fried The Vanguard Group Malvern, PA

Jennifer Hicks Woodshop News Dayville, CT

### 97. Regular Departments & Columns

AACN Critical Care Nurse Aliso Viejo, CA

Donald E. Tepper American Physical Therapy Association: PT in Motion Alexandria, VA

Howard Mills Deloitte LLP New York, NY

Keyana Tennant IEEE Piscataway, NJ

Patricia M. Burgio, APR Lancaster Central School District Lancaster, NY









Jennifer Miller McKesson Corporation Alpharetta, GA

Nancy McKellar, Katherine C. Cowan NASSP in cooperation with NASP Reston, VA

Thad Plumley National Ground Water Association Westerville, OH

Wes Isley Pace Communications Greensboro, NC

Joan Richardson Phi Delta Kappa Bloomington, IN

The Pohly Company Boston, MA

Anna Stubna Ruffed Grouse Society Coraopolis, PA

Cindy Woods The Scarborough Hospital Toronto, ON

Patrick Spencer Symantec San Ramon, CA

Darlene Gudea Trade Show Executive Oceanside, CA

Jay Hamburg Walt Disney World Resort Lake Buena Vista, FL

Frances Hesselbein Wiley Hoboken, NJ George W. Sledge, Jr., M.D. Wolters Kluwer Health New York. NY

Fred Minnick Prospect, KY

### 98. Editorial & Advocacy Writing

Sandy Smith EHS Today Cleveland, OH

Flow Control Magazine Philadelphia, PA

Lila Ivey Hospice of Marion County Ocala, FL

John O'Connor McKnight's Long-Term Care News Northfield, IL

Mike Janes Sandia National Laboratories Livermore, CA

James Jeng, M.D. Washington Hospital Center Washington, DC

Susan Hershberg Adelman, M.D Wayne County Medical Society of Southeast Michigan Detroit, MI

Trudy Banta Wiley Hoboken, NJ

Michael T. Cudnik, M.D., Mark L. DeBard, M.D. Wolters Kluwer Health New York, NY

# 99. Financial & Investment Writing

Deanne Gage Advocis Toronto, ON

Leslie Callaway, CRCM, CAMS, Jerry Becker American Bankers Association, ABA Bank Compliance Washington, DC

Don Wilson, CFA, CFP Brightworth Atlanta, GA

Shahin Shojai Capco London, UK

Mark Tarallo CEO Update Washington, DC

Dow Jones Content Lab New York, NY

Michelle Stanford Great-West Greenwood Village, CO

Larry Gray Institutional Real Estate, Inc. San Ramon, CA

John von Brachel Merrill Lynch Pennington, NJ

Sarah Tuff Pace Communications Greensboro, NC

T3 Publishing Woodinville, WA

Ian Prior, Jean Fitzgerald Time Inc. Content Solutions New York, NY

Colleen Gallagher The Vanguard Group Malvern, PA

# 100. Health & Medical Writing

AACN Critical Care Nurse Aliso Viejo, CA

AARP VIVA Washington, DC

Jonathan Rollins American Counseling Association Alexandria, VA

Arthritis Today Arthritis Foundation Atlanta, GA

Martha Vockley Association for the Advancement of Medical Instrumentation Arlington, VA

Leah Lawrence CardioSource World News Wilmington, DE

Lisa James Energy Times Melville, NY

Thomas Frey Frey Communications, LLC Plymouth, MI

Susan M. Rapp Orthopaedics Today Europe Thorofare, NJ

Stephanie Hobby Sandia National Laboratories Albuquerque, NM

Amy E. Hamaker USC Health Sciences Public Relations & Marketing Los Angeles, CA

Sara Reeve USC Health Sciences Public Relations & Marketing Los Angeles, CA

Mary LaRusso Wiley Hoboken, NJ





Daniella Thoren Wolters Kluwer Health Ambler, PA

Gretchen Henkel Writing and Editorial Consulting Los Osos, CA

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Crystal A. Milazzo American Academy of Pediatrics Mundelein, IL

Dana Jensen Lockheed Martin Richland, WA

Stanley Dambroski U.S. National Weather Service Silver Spring, MD

Teresa Zumwald Zumwald & Company Englewood, OH

### 102. Sports Writing

Peggy Edwards Professional Tennis Registry Hilton Head Island, SC

### 103. Technical Writing

Cognizant Interactive Cognizant Technology Solutions Tamil Nadu, India

Isabelle Cohen-DeAngelis Wiley Hoboken, NJ

# 104. Technology & Science Writing

Liz Massey, Lee Gimpel ASU Alumni Association Tempe, AZ

Michael Corcoran Bloomberg L.P. New York, NY

Frank Latino Festo USA Itasca, IL

Jonathan Kozlowski Law Enforcement Technology Fort Atkinson, WI

Dennis Spaeth M2 Media Co. Northbrook, IL

Kitty Fahey NOAA Coastal Services Center Charleston, SC

Pace Communications, Inc. Greensboro, NC

Michael Cornnell Print Professional Philadelphia, PA

Neal Singer Sandia National Laboratories Albuquerque, NM

Marketing & Product Teams VUE Software Coconut Creek, FL

Isabelle Cohen-DeAngelis Wiley Hoboken, NJ

### 105. Green Writing

Staci Giordullo Angie's List Magazine Indianapolis, IN

Louise Poirier Hart Energy Houston, TX Priscilla Knight Northern Virginia Electric Cooperative Manassas, VA

Carol J. Forrest Rose Hill Communications, Inc. Wheaton, IL

Patti Koning Sandia National Laboratories Livermore, CA

Sandra R. Sabo Mendota Heights, MN

Meredith Holmes Society of Women Engineers Cleveland Heights, OH

School Transportation News Magazine STN Media Group Torrance, CA

Christine Esposito Terracom Public Relations Chicago, IL

Ellen Ogdin The Vanguard Group Valley Forge, PA

### 106. Writing Series

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Donald Bilodeau Ariad Communications Toronto, ON

D. Teddy Diggs EDUCAUSE Louisville, CO Doug Brunk Ob.Gyn. News Rockville, MD

Rita Boland, George I. Seffers, Max Cacas Signal Magazine Fairfax, VA

UMDNJ Magazine Publications Staff University of Medicine and Dentistry of New Jersey Newark, NJ

Richard K. Kolb VFW Magazine Kansas City, MO

Carmen Capone The Walt Disney Company Burbank, CA

Bryn Nelson, Ph.D. Wiley-Blackwell Hoboken, NJ

Ranger Kidwell-Ross WorldSweeper.com Bow, WA

# 107. Special Purpose Writing

Sue Sobczak-Bryan AGEISS Inc. Evergreen, CO

ACC Docket Association of Corporate Counsel Washington, DC

Patricia L. Harman Cleaning & Restoration Magazine Restoration Industry Association Rockville, MD

Howard J. Schultz Integrated Marketing Services Schaumburg, IL





Todd L. Herman Todd Herman Associates Greensboro, NC

Danica Tormohlen Trade Show Executive Oceanside, CA

Kimberly Gasda Wolters Kluwer Health Ambler, PA

### 108. Best Rewrites

Carla Kemp American Academy of Pediatrics Elk Grove Village, IL

Publications & Communications CARF International Tucson, AZ

Bethany Haile Hektoen International Chicago, IL

Kevin McLaughlin The Risk Management Association Philadelphia, PA

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Jeff Roth Civil Engineering Magazine Reston, VA

Gina Garcia County College of Morris Randolph, NJ CUES Marketing Team Credit Union Executives Society Madison, WI

Janice Comes Davis & Company Glen Rock, NJ

Howard Prince, Timothy Wilkinson Elayn Hunt Correctional Center St. Gabriel, LA

Rosie Haller Journalistic, Inc. Durham, NC

Margie Shimabukuro MCCS Marketing Branch FPO, AP

Andreau Blanchard Mercer New York, NY

Lynne Woychik Military Officers Association of America Alexandria, VA

Lisa Schnabel NASSP Reston, VA

Kathryn Buettner Northern Illinois University DeKalb, IL

Larry Williams, Erin Lucas Pace Communications Greensboro, NC

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Bonnie Moore Public Affairs Council Washington, DC

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Leah Brokenbek Westinghouse Electric Co. Cranberry Township, PA

# 110. Illustration & Typography

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James Provost Pace Communications/ AAA Living Greensboro, NC

Joanna Lee-Miller SPH Magazines Pte Ltd Singapore

Scott Warne Warne Marketing + Communications Toronto, ON

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Willona Sloan ASCD Alexandria, VA

Heath Showalter Lockheed Martin Creative & Strategic Services Richland, WA

The Mount Sinai Hospital New York, NY

 $\begin{array}{l} Pace\ Communications,\ Inc.\\ Greensboro,\ NC \end{array}$ 

### 112. Covers

Carlos J. Soto American Counseling Association Alexandria, VA

Maureen Shawn Kennedy American Journal of Nursing New York, NY

The American Society for Clinical Pharmacology & Therapeutics Alexandria, VA

Stacie Anne Harrison American Society for Engineering Education Washington, DC

Laura Vander Hoek Appaloosa Journal Moscow, ID

Jacklyn P. Boice Association of Fundraising Professionals Arlington, VA

Robert Cao-Ba ASU Alumni Association Tempe, AZ

Jeff Roth Civil Engineering Magazine Reston, VA

Cheryl Bradley NASW Press Washington, DC

Randy White National Council of Teachers of Mathematics Reston, VA

Jeff Strohm Northern Illinois University DeKalb, IL







Stowaway Magazine Provo, UT

Carmen Capone The Walt Disney Company Burbank, CA

Theresa Steltzer Wolters Kluwer Health New York, NY

### 113. Spreads

911Media Burbank, CA

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Warren Miller, Karen Kramer Berger Group of Companies Morristown, NJ

Imagination Publishing Chicago, IL

Isabella Mathews National Association of REALTORS® -REALTOR® Magazine Chicago, IL

Anne Loftin Weston Pace Communications Greensboro, NC Connie Conklin Society of Women Engineers Cleveland Heights, OH

Karen Holub State Bar of Arizona Phoenix, AZ

Laura Jo Boynton Timberlake Cabinetry Winchester, VA

TMG Custom Media and Independent Insurance Agents & Brokers of America Washington, DC

### 114. Photography

Brenan Sharp ABA Journal Chicago, IL

Tom Zasadzinski Cal Poly Pomona Pomona, CA

John von Brachel Merrill Lynch Pennington, NJ

Peter Hutson NC State Alumni Association Raleigh, NC

NFL/H.O. Zimman, Inc. Lynn, MA

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Randy Montoya Sandia National Laboratories Albuquerque, NM

# 115. Identity & Graphic Standards Materials

Jamie Roberts Conservation Services Group Portland, OR

Marketing Communications Graybar Electric St. Louis, MO

Visual Design Team Morgan Drexen Costa Mesa, CA

Heleana Galvan Sacramento Area Sewer District Sacramento, CA

Candice Kiel The Write Type Reno, NV

# 116. Print Ads & Advertorials

Joseph Warton American Society for Engineering Education Washington, DC

Erik Mausser Bloomberg L.P. New York, NY

Michael Peel State Bar of Arizona Phoenix, AZ

# 117. Posters & Displays

Chris Gent Kissimmee Utility Authority Kissimmee, FL

Jeff Flora, Jason Reinhardt Lockheed Martin Creative & Strategic Services Richland, WA

Sylvia Westgard Township High School District 214 Arlington Heights, IL

The Vanguard Group Valley Forge, PA

### 118. Calendars

Laura Jesberg American Paint Horse Association Fort Worth, TX

Robin Hicks Aon Hewitt Winston-Salem, NC

Patricia M. Burgio, APR Lancaster Central School District Lancaster, NY

Catherine Zlomek National Association of Criminal Defense Lawyers Washington, DC

Rory Joyce New Jersey Sea Grant Consortium Fort Hancock, NJ

Caren Batzer St. John's University Queens, NY

### 119. Green Design & Illustration

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Candice Taylor Military Officers Association of America Alexandria, VA

Frank Ruopoli NOAA Coastal Services Center Charleston, SC

# 120. Special Purpose Design & Illustration

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Erik Mausser Bloomberg L.P. New York, NY

Tiffany Roskamp-Bunt University of Montevallo Montevallo, AL









Colleen Rodriguez, Cathay Zipp, Joe Mendoza Colorado State University Fort Collins, CO

Wendy Brandon Marine Corps Community Services Okinawa FPO, AP

Chris D'Elia Signal Magazine Fairfax, VA

Stratton Publishing & Marketing Inc. for Association for Healthcare Philanthropy Alexandria, VA

U.S. Army Acquisition Support Center Fairfax, VA

Michael Steadman The Vanguard Group Malvern, PA

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Ronald Lana Art Institute of California -Inland Empire San Bernardino, CA

Darla Pagliari Clearwater Writing, Inc. Chandler, AZ David B. Dobson Institute of Electrical & Electronics Engineers -Aerospace & Electronic Systems Society Chevy Chase, MD

Patricia M. Burgio, APR Lancaster Central School District Lancaster, NY

Community and Publishing Services Legal Services Society Vancouver, BC

Jason Fitzgerald Lockheed Martin Creative & Strategic Services Richland, WA

Mills-Peninsula Health Services Mountain View, CA

Office of University
Development &
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Penn State Milton S. Hershey
Medical Center and
Penn State College of Medicine
Hershey, PA

Public Affairs Department San Diego Convention Center Corporation San Diego, CA

Dictionary Production Team Storage Networking Industry Association San Francisco, CA

Cyndie Buckle Texas Tech University Hospitality Services Lubbock, TX

Venetia L. Miles Township High School District 214 Arlington Heights, IL

Brett DeBoer, Courtney Lehmann University of the Pacific Stockton, CA

Alayna G. Riggins Walt Disney World Eyes & Ears Lake Buena Vista, FL

# 123. One-of-a-Kind - Electronic Publications

Anne Perusek Society of Women Engineers Cleveland Heights, OH

### 124. One-of-a-Kind -Custom-Published Publications

Nadia Keung Ariad Communications Toronto, ON

Marjorie Thomas Cleveland Metroparks Cleveland, OH

Marian Calabro CorporateHistory.net LLC Hasbrouck Heights, NJ

Omari Breakenridge Florida-Caribbean Cruise Association Pembroke Pines, FL

Corporate Communications Graybar St. Louis, MO

Jennifer Miller Mindworks Communications Thorofare, NJ

Cody Weber NYU Langone Medical Center New York, NY

Summit Business Media -Custom Media Centennial, CO

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Fay Ellis Wolters Kluwer Health New York, NY

### 125. One-of-a-Kind -Education & Training Publications

PNNL HR Training & Information Systems Battelle Richland, WA

Kris Kurtenbach Collaborative Communications Group Washington, DC

Sarah Risley Diablo Canyon Power Plant, Pacific Gas & Electric Arroyo Grande, CA

High Tide Press, a division of Trinity Foundation New Lenox, IL

Terri Hallesy Illinois-Indiana Sea Grant Program, University of Illinois Urbana, IL

Amy Franko Impact Instruction Group Hilliard, OH

### 126. One-of-a-Kind -Marketing & Public Relations Publications

Thomas Martinelli Martinelli Slocum Publishing Poughkeepsie, NY

Kristie Jones Pardee Hospital Hendersonville, NC

Dana Ausec USA Hockey, Inc. Colorado Springs, CO

Steven M. Titunik Virginia Department of Transportation Alexandria, VA









Len Boswell American Cancer Society Atlanta, GA

Arthritis Foundation Atlanta, GA

Carole Szpak National Association of Psychiatric Health Systems Washington, DC

### 128. One-of-a-Kind -Government Publications

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Michelle Stanford Great-West Greenwood Village, CO

Susan Kelley The Maryland-National Capital Park & Planning Commission Upper Marlboro, MD

### 129. One-of-a-Kind -Technology & Science Publications

Keyana Tennant IEEE Piscataway, NJ

WGBH Educational Foundation Boston, MA

### 130. One-of-a-Kind -'Green' Publications

SPARK Publications Matthews, NC

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### A note on format:

- Grand Awards are listed alphabetically by organization, within each main category.
- Grand Award winners are shown either in for profit or nonprofit subcategories, based on the *entering* organization. So, in some cases, a nonprofit Grand Award-winning publication may be listed in a for profit subcategory if, for example, it was entered by a for profit ad agency which actually produced the publication.
- Awards of Excellence are listed alphabetically by organization name, within each individual category.

Awards for individuals without an organization name are listed alphabetically by last name at the end of the entry category.

■ Organization names appear in the format and style used by entrants.

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| for | additional | certificates- | –names, ti       | tles, compa | ny, etc. |



**Best method:** Attach photocopies of your original certificate(s) with changes marked.

| 2.   | Here i | is the | copy for | my : | additional | certificates |
|------|--------|--------|----------|------|------------|--------------|
| orde |        |        |          |      |            |              |

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The Ace Reporter (entry title)
Judy Smith (name of staff person)
Publications Manager (job title)
Ace Software, Inc. (name of organization)

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| Card #   |  |  |  |  |  |  |
| Name on card:  |  |  |  |  |  |  |
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### A note on format:

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| 1. Clearly type or print the <b>EXACT</b> wording you'd like |
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Best method: Attach photocopies of your original certificate(s) with changes marked.

| <b>2.</b> | Here | is the | сору | for my | additional | certificates |
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The Ace Reporter (entry title)
Judy Smith (name of staff person)
Publications Manager (job title)
Ace Software, Inc. (name of organization)

# 3. Enclosed is my certificate order for:

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